



# PARK PLAN & EMERGENCY EVACUATION



## Benalla Tourist Park

115 Sydney Road, Benalla VIC 3672  
 03 5762 3434 info@benallatp.com.au  
 benallatouristpark.com.au



## EMERGENCY RESPONSIBILITIES

Please read the following which applies to all resident's, guests and their visitors. We also ask that you observe the rules and safety signs displayed around the park facilities.

- Ascertain nature & scope of emergency
- Inform Park Management as soon as possible
- Ensure emergency services have been notified
- Ensure so far as possible the safety of visitors, premises & the occupants of adjoining properties at all times
- Initiate evacuation of affected areas if necessary or as directed
- Brief incoming emergency services & respond to their requests
- Assist with the movements of site occupants to the relevant evacuation assemble areas

## STRUCTURE FIRE

- Alert all persons nearby and request assistance
- Assist any person in immediate danger (if safe to do so)
- Call the **Fire Brigade 000** & notify the Park Manager if not present
- Open village boom gates and any emergency access gates
- If threats to life exists, evacuate immediately, closing all doors
- Close the door on the fire to contain the spread
- Isolate electricity (if safe to do so)
- Shut off gas cylinders (if safe to do so)
- Check that all areas have been cleared
- Control the movement of occupants to the safe assembly area or evacuation point
- Maintain control of persons at the safe assembly area or evacuation point

## EMERGENCY SERVICES

<b>Park Manager</b>	<b>0437 561 275</b>
Fire Brigade, Police, Ambulance	000
State Emergency Service (SES)	132 500
Local Hospital	5761 4222
Local Medical Centre	5761 1022
Local Police	5762 0200
Electrical Authority (Origin, Momentum)	1300 662 778
Gas Authority (Momentum)	1300 662 778
Water Authority – North East Water	1300 361 644
Victorian Bushfire Information Line	1800 240 667
Poisons Information Centre	131 126
Interpreter Service (24 hours)	131 452

**EVACUATION PLAN: Please make yourself familiar with our Evacuation Plan in case of any unforeseen emergency. Please remain calm and follow instruction from staff.**

## SHORT STAY PARK RULES

For everyone to enjoy their getaway in a safe and quiet environment, please adhere to the following rules. Please feel free to discuss with the office any guest/s not adhering to these rules, or if you have any issues or concerns.

- Parents are responsible for the care and supervision of their children at all times.
- Only one car permitted in the park per site unless approved by the office.
- All visitors must report to the office on arrival (fees may apply).
- 10 km/h speed limit in the park at all times.
- Noise and music curfew, strictly 10:00pm to 8:00am.
- No riding of bikes/scooters etc. once the road lights are on.
- The pool is a glass, smoke and alcohol-free zone.
- Pool rules are signposted and to be adhered to at all times.
- Fires are not allowed within the park grounds and includes solid fuel barbeques.
- While we encourage the use of bikes in the park, please ensure the 10km/h speed limit is adhered to and helmets are worn at all times.

## PETS

We love being able to have guests bring their pets to Benalla Tourist Park, but our continued ability to do so relies on everyone being considerate of their fellow park users and following these simple rules.

- Please do not leave any pet unattended at any time.
- Dispose of any animal waste promptly and appropriately.
- Pets need to be on a lead at all times unless in the confines of your van or pet friendly cabin.
- Not allow a pet to be in or near any of the communal facilities.
- Ensure your pet is not a nuisance or disturbance to other park users. Management reserves the right for excessively noisy, or aggressive animals to be immediately vacated from the park.

In the interest of safety and the quiet enjoyment of all park users, management reserves the right to remove any guests from the park who fail to adhere to the above rules. In such instances no refund will be provided.

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